

Intercultural Onboarding

Optimizing Cooperation in Mixed Teams

Target Group

Swiss and non-Swiss employees who wish to learn how to gain more insight into the socio-cultural background of their colleagues in order to improve communication, achieve better cooperation, and benefit from the diversity in their teams.

The workshop will be conducted in mixed groups.

Please indicate your preferred language when enrolling: Englisch, German or English + German.

Course Goals

We gain socio-psychological insights and find out why humans tend to stereotype when encountering less known characteristics, unusual working styles or different ways of communicating. Using the Intercultural Onboarding Method, we will recalibrate our natural instincts, from stigmatizing to generating positive cognitive patterns which improve our workflows in heterogeneous teams. One effective trait which supports this process is ambiguity tolerance. It allows to adjust our expectation management and improves reciprocal trust, and thus enables open communication within mixed teams.

Content

- reflect your expectation management
- analyze different communication styles
- understand reasons for different speed of action
- learn neutral perception
- gain academic insights concerning intercultural trust management
- create a „third room“

Coach

Connie Voigt, Managing Director Interculturalcenter.com GmbH Potsdam / Thalwil

Date, Time and Location

Arbitrary

Costs

For members / non-members CHF 2800