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Cancellation

If you cancel or rebook up to 14 days prior to the beginning of the course, then no costs will be incurred. After this, the entire course fee will be charged. If the absence is due to an illness/accident a processing fee of CHF 50 will be charged. It is also possible for you to be represented by another person. However, we must be informed at least 3 working days before the course starts.

